



## Natasha Goldson Yoga Cancellation Policy

### 1. Issue and Review

The date of issue of this policy is January 2023. This policy will be reviewed biennially by Natasha Goldson Yoga. Where amendments are made to Natasha Goldson Yoga's Cancellation Policy which directly impact clients, the clients will be notified. This policy was last reviewed and updated by Natasha Goldson Yoga, February 2025.

### 2. The Scope of this Policy

The scope of this policy is to limit when and how a client can cancel a yoga class or event booking without a cost.

### 3. Yoga Class Cancellations

**Block Class Passes:** After purchasing a block of 5 or 10 class passes you will be booked onto your regular class(s), you are required to give a minimum of **24 hours notice** by phone, text or email for class cancellation. For class cancellations made within 24 hours of the session or a no show, the class pass credit will be used for that session. There is no refund available if you are not able to use all of your credits within the thirteen weeks for the ten class pass and six weeks for five class pass. The class pass is for your sole use and is not transferable to another person.

**Monthly Payment Plan:** You will be booked into your regular class(s) for the month. There is no refund if you are not able to attend. **One month's notice** is required by phone, email or message if you no longer wish to use the monthly payment option.

**Drop in Class:** Payment for a drop in class is due a minimum of **24 hours before class** to secure your place. You can still book within 24 hours of the class by phone, email or message and immediate payment. Please inform Natasha by phone, email or message if you wish to cancel your place a minimum of **24 hours before the session** and a credit or full refund will be honoured. There is no refund for cancellations made within 24 of the session or no shows.

### 4. Events and Workshop Cancellations

Cancelling your place on any workshop or event can be made and a full refund granted **with 7 days notice of the event**. Cancellations made within 7 days of the event will not receive a refund. Natasha Goldson Yoga reserves the right to cancel the event if there are not enough intakes of participants and a full refund will be honoured.



## 5. 1:1 Practice

Payment for a private practice is due a minimum of **24 hours before** the arranged practice. Please inform Natasha by phone, email or message if you wish to cancel your practice, a minimum of **24 hours before the session** and a credit or full refund will be honoured. There is no refund for cancellations made within 24 of the session.

## 6. Natasha Goldson Yoga Class or Event Cancellation

Natasha Goldson Yoga reserves the right to cancel a class, event or workshop. If this occurs, the client will be offered a class credit for the next class or a full refund upon request. For clients with a block class pass, an extended week of class credit will be honoured to the client. For monthly payment clients a credit will be added to the following month or a full class refund can be honoured upon request.